



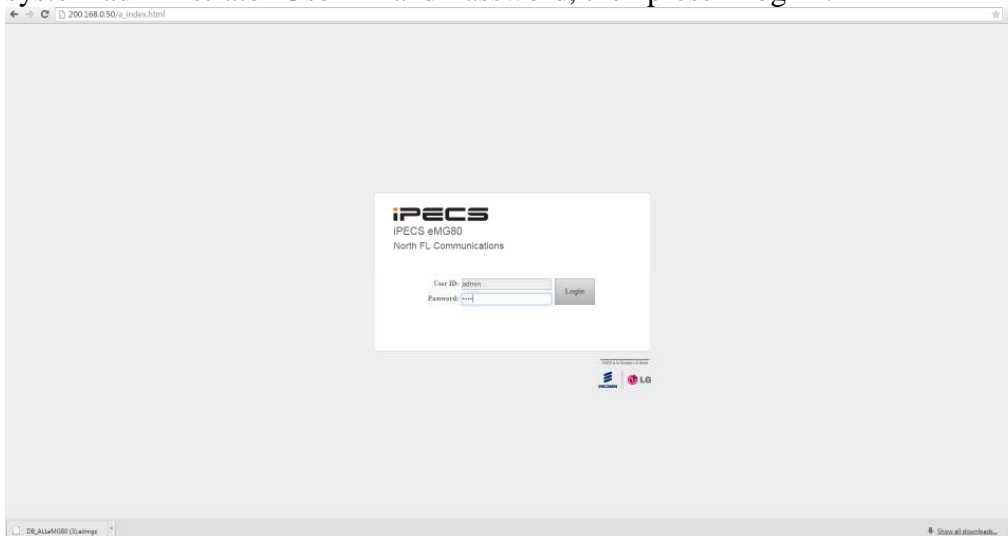
LG IPECS
eMG80 Phone System

Custom Call Routing

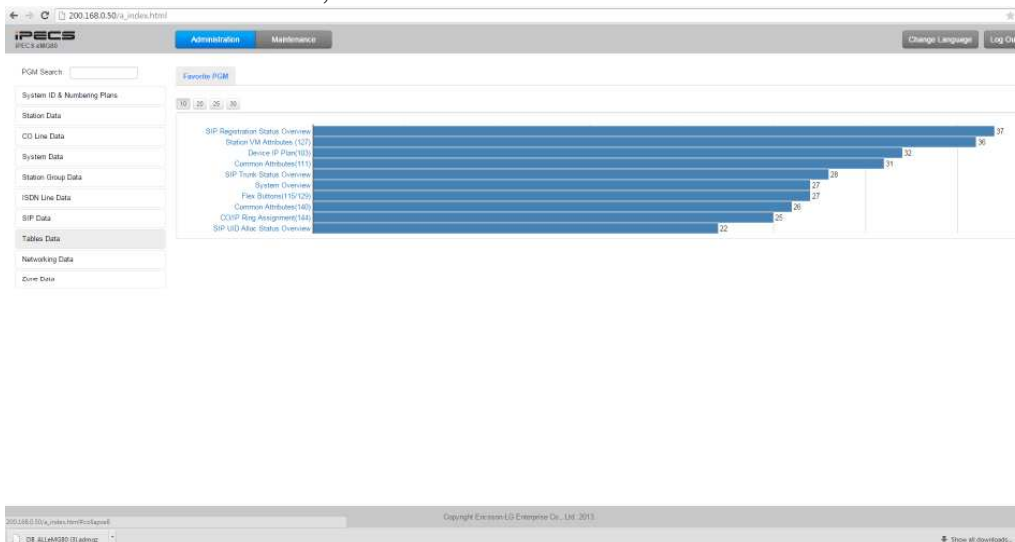
If your phone system utilizes the integrated auto-attendant, you can change where calls are sent when a caller presses a digit. This is done by programming Custom Call Routing.

To Change a CCR

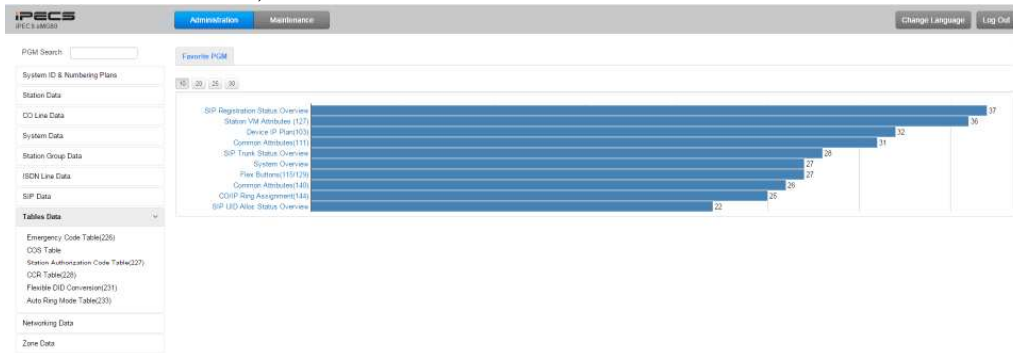
- 1) Open up a web browser and input the IP Address of your phone system. When prompted, enter the system administrator User ID and Password, then press “Login”.



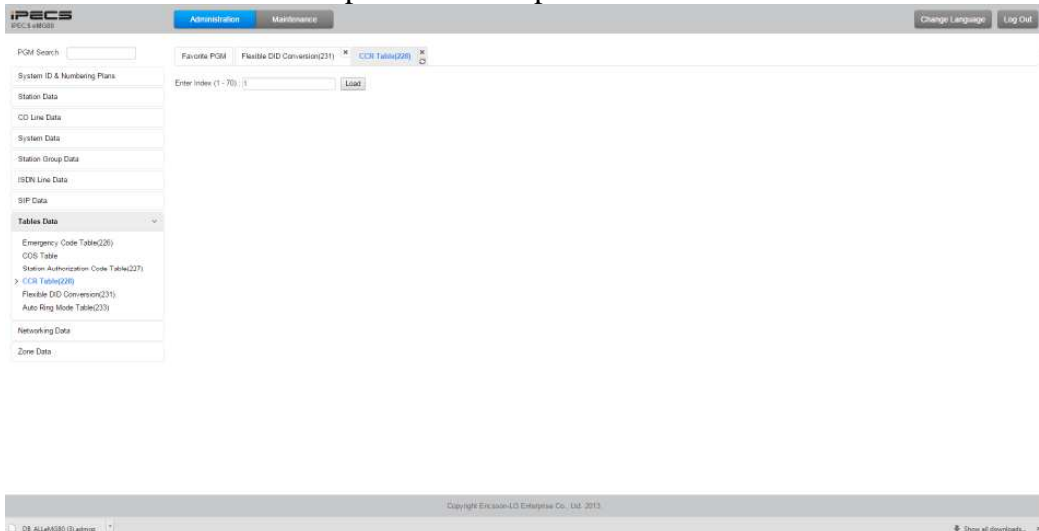
- 2) From the left hand menu, choose “Tables Data”.



3) From the sub-menu, choose “CCR Table”.



4) Enter the Custom Call Routing Table that you would like to change. Your main greeting often utilizes CCR 1. Press “Load” to open the CCR options.



- 5) The 10 destinations listed on the page correspond with the digits a caller can press on their phone. Make the changes you wish to make, then press “Save”.

Enter Index (1 - 70) :

Customer Call Routing Table Index 1

Attribute	Type	Value	VMID
1 Destination	Station ▼	100	STA : <input type="text"/>
2 Destination	Station ▼	100	STA : <input type="text"/>
3 Destination	Station ▼	108	STA : <input type="text"/>
4 Destination	Station ▼	101	STA : <input type="text"/>
5 Destination	N/A ▼	<input type="text"/>	STA : <input type="text"/>
6 Destination	N/A ▼	<input type="text"/>	STA : <input type="text"/>
7 Destination	N/A ▼	<input type="text"/>	STA : <input type="text"/>
8 Destination	N/A ▼	<input type="text"/>	STA : <input type="text"/>
9 Destination	VSF Announcement ▼	1	STA : <input type="text"/>
0 Destination	Station ▼	100	STA : <input type="text"/>
Busy Destination	Tone ▼	<input type="text"/>	
Error Destination	Tone ▼	<input type="text"/>	
NoAns Destination	Tone ▼	<input type="text"/>	
CCR 1 Digit Only	OFF ▼		

- 6) Press “Log Out” when you’re finished.